



## 2019 IMPACT REPORT



changing  
the world  
for homeless  
youth

in one community after another

through a strategic continuum of services supported by sustainable coffee businesses.





# past present future

## A MESSAGE FROM THE EXECUTIVE DIRECTOR

Dear Partner,

**2019 was a year of transition and new beginnings.** For the majority of last year, I held the role of interim executive director, supporting my father (Dave Frederick, founder of The Coffee Oasis) through an unexpected cancer diagnosis. During this time, we continued to grow, completing the Kingston café and opening Pierce County's only underage youth shelter. Kids continued to be loved.


**As we draw from the past, we also look to the future.**

There are two words that continue to stand out as we remember who we are and prepare for who we are becoming as an organization: **FRONTLINES** and **FAITH**.

**Frontlines:** We want to meet the at-risk and homeless youth where they are. From the executive director to entry-level team members, we want to practice active compassion and personally connect with youth. We vow to not lose touch with what is happening at street-level in the lives of our kids. We will keep walking the streets to pray and find those who feel most hopeless and invite them into relationship.

**Faith:** Faith is the fundamental resource of The Coffee Oasis. We want to be an organization that lives and loves like Jesus. Those who felt the most hurt and lost and lonely always found help and hope when they came to Jesus. Jesus would meet the "felt needs" of food and physical ailment, but never neglected the soul that longed for a restored relationship with other people and God.

The Coffee Oasis team—board and staff—are looking forward to the future. Our eyes are bright with hope.



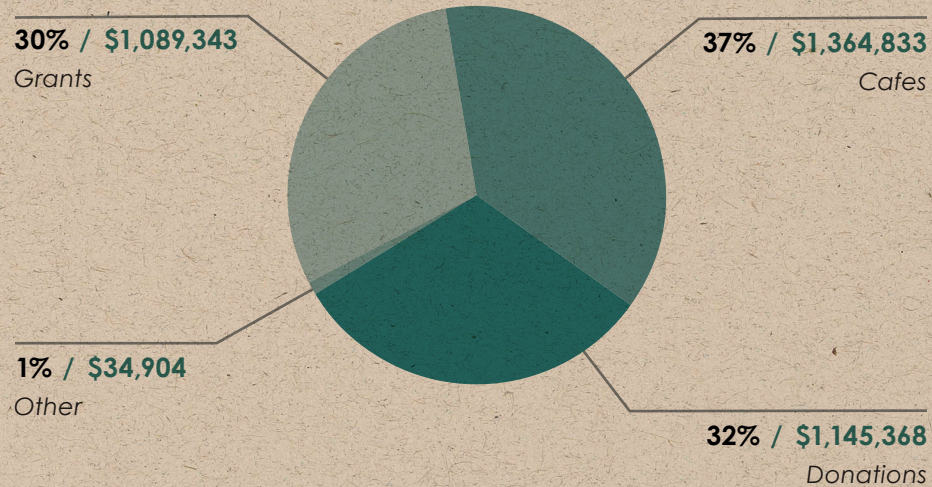
Daniel Frederick  
EXECUTIVE DIRECTOR



# financial overview

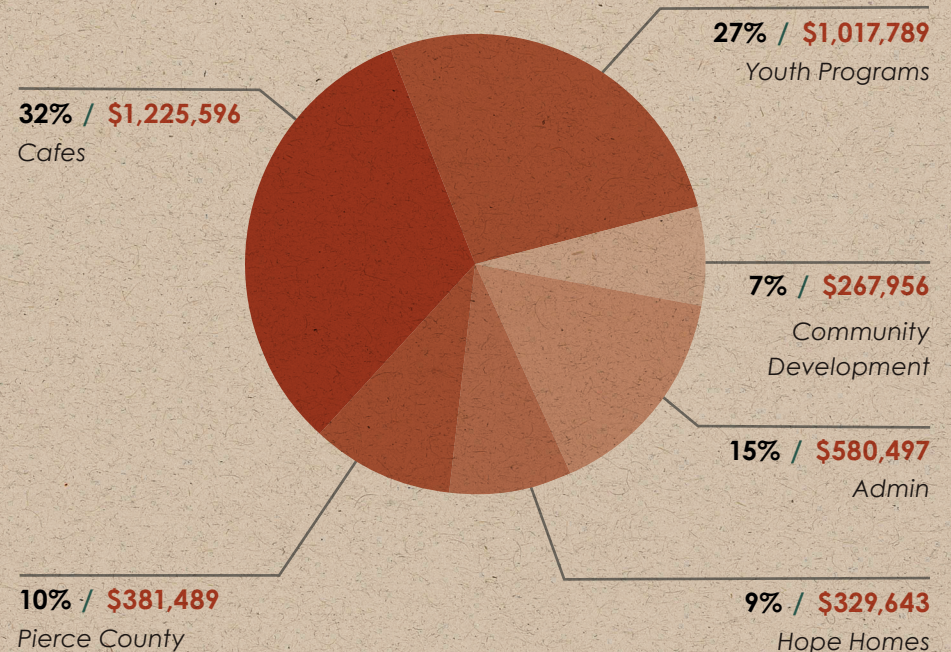
## Total Income

**\$3,634,448**



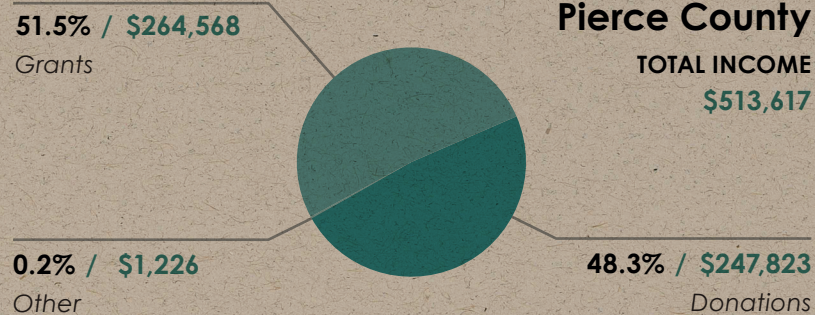
## Total Expenses

**\$3,802,710**



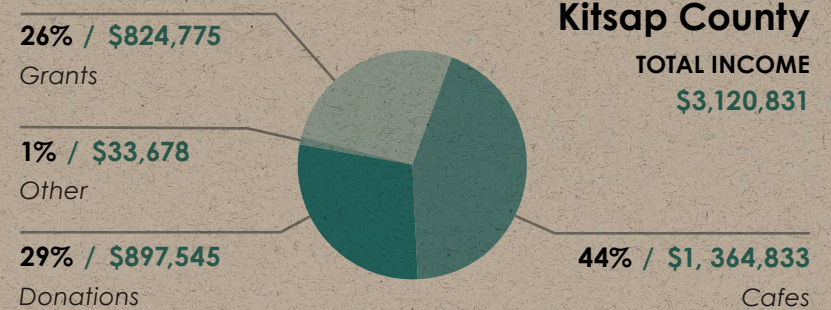
## Pierce County

**TOTAL INCOME**  
**\$513,617**



## Kitsap County

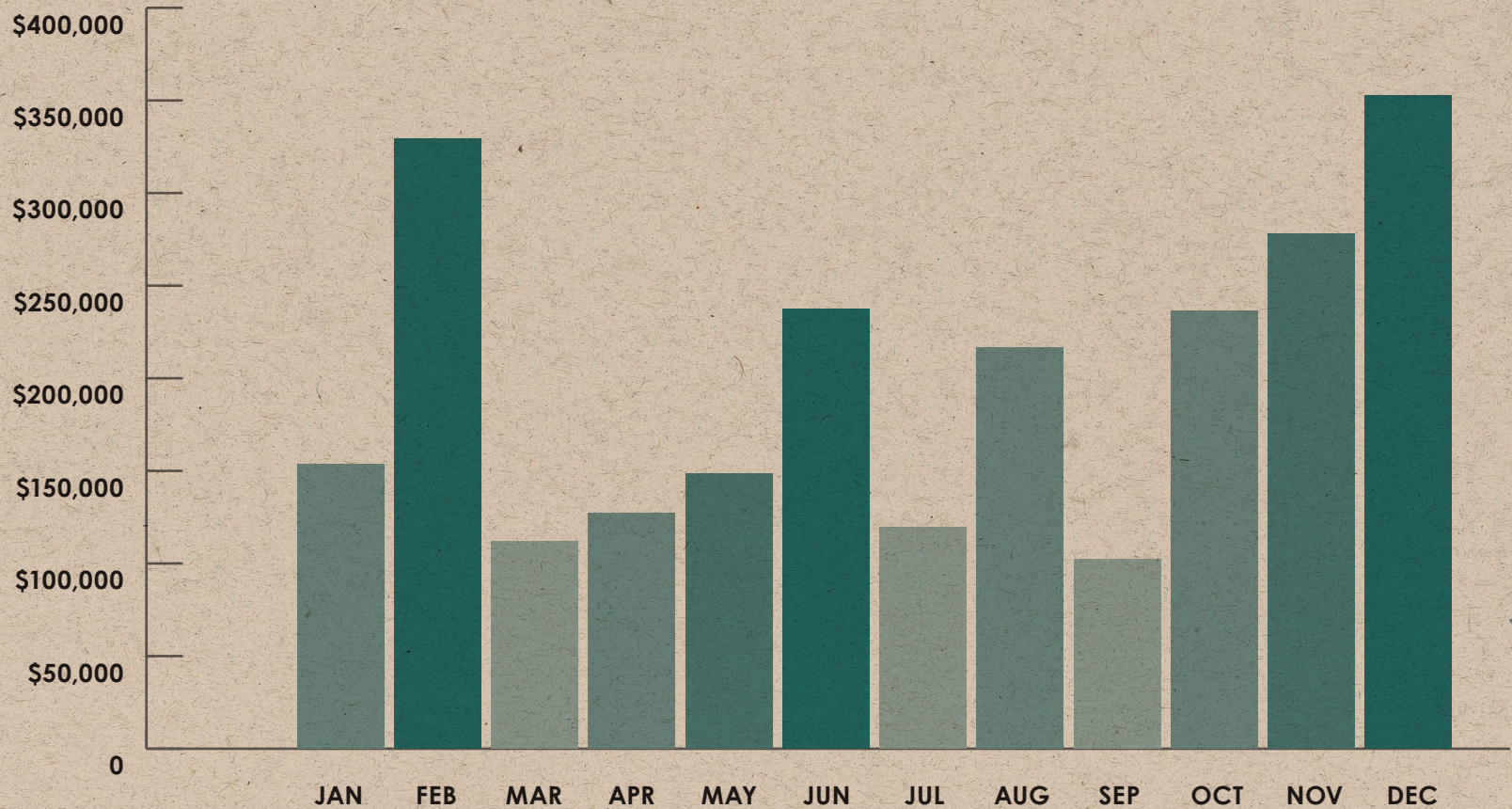
**TOTAL INCOME**  
**\$3,120,831**





# month-to-month donations

*The graph below illustrates the variation of the amount of donations made each month in 2019*





# a glimpse into the impact of our cafes and the HOPE Inc. program



8,681

days of youth internships  
were sponsored thru the sales  
of our bags of coffee in 2019



2,489

bednights in the shelter were  
provided thru cafe tips in 2019

## from intern to barista

### JUDITH'S STORY

**One of our most frequently asked questions is "how many youth get hired by The Coffee Oasis."** The simple answer is: Not many. We believe the greatest long-term economic impact on the youth and their community is job preparedness through teaching, hands-on internships, and help with job placement. **The process of our job preparedness program, HOPE INC, transforms the youth from frustrated and unprepared to confident and hireable.**

However, there are exceptions and occasionally a youth is hired at one of our locations. **Judith is one of those youth.**

Home was a moving target for Judith growing up. Her family was never in one place long enough to make solid friendship. It seemed like every place had one thing in common: Drugs. To escape that life, her family moved to Washington the year Judith started 7th grade. That was the worst year of her life. Trouble seemed to follow her and the friends she chose were dragging her down. Trying to cope with the stress, she struggled with depression and eventually turned to cutting herself in an attempt to manage the pain she felt inside.

Judith says that she has an "old soul." Even in those early years of trying to find her place at school and not lose herself in toxic friendships, she always seemed to approach life differently.

She is an artist and enjoys writing songs. Her unique approach to life led her to try an alternative way of doing school and in 10th grade she started at Barker Creek Community School.

Judith was highly motivated to find a job, but couldn't even land a first interview. It was a friend at Barker Creek who suggested Judith look into HOPE INC at the Coffee Oasis. Following the completion of our six job prep classes, Judith was placed in an internship at the Coffee Oasis on Burwell.

### Judith describes the experience as going from feeling lost to being found.

When Judith was learning about our job preparedness program, she had read a story of another youth who had gone through the program and became more confident. Judith wanted to be more confident and she watched each day to see if something would change. Soon Judith started to see growth. She says, "The Coffee Oasis helped me mature. It was amazing to be busy and come to work. I love the people. Especially talking to the customers. My supervisors actually want to teach me!" **At the end of her internship a position opened at the café and Judith applied. Much to her delight and ours, she was a perfect fit.**





## housing

**87** youth stayed in our housing programs

**78** KITSAP COUNTY

**09** PIERCE COUNTY

**38** youth became stably housed

**36** KITSAP COUNTY

**02** PIERCE COUNTY

The Pierce County Serra House youth shelter opened in August!



## wellness

**114** youth in our programs enrolled in ongoing mental health care

**110** KITSAP COUNTY

**04** PIERCE COUNTY

A Chemical Dependency Counselor and a Behavior Counselor began offering youth therapy in Kitsap County

**963** hours of therapy were provided for youth in Kitsap County



## education

Percentage of youth who enrolled in continuing education from the Street Hope and Partnering Hope Youth Programs:

**18%** KITSAP COUNTY

**90%** PIERCE COUNTY



## employment

**24** youth in HOPE Inc. gained employment

**21** KITSAP COUNTY

**03** PIERCE COUNTY

the impact  
your gifts  
made in the  
lives of youth  
in 2019





from...  
a broken home  
abuse  
facing the cold  
loneliness  
to...  
**finding a family  
and safety.**

## LETA'S STORY

Leta's earliest memories are of her family being together. She remembers her dad teaching her to ride a dirt bike and wrestling with her brother. The memories still make her laugh. Leta says, "It was fun growing up. I remember more happy memories than sad memories." She is an example of resilience.

**When her mom and dad divorced, Leta went to live with her dad in a "home so broken nobody should live there."** There was black mold and dirt everywhere. Rats could be heard in the walls and their feces covered the floor. Leta is grateful that she didn't experience homelessness as a child, but the living conditions she experienced are difficult to even hear explained.

In high school, Leta found The Coffee Oasis.

**She came in to find a job internship and found a family.**

The internship gave Leta new confidence that she took back to high school to complete her degree.

After high school, Leta got married. But the relationship quickly turned abusive. Together they moved from place to place. Sometimes on

you helped  
provide Leta  
with **a home.**

friends couches, one time in a trailer in Tahuya (showering once a week in Belfair State Park), and finally in a tent. By the time Leta was in a tent, her husband had left to stay with a friend. Those were terrible, cold, and lonely times. Leta would make a weekly visit to The Coffee Oasis to meet with a case manager, wash clothes, and shower. Looking back on that time, Leta says...

**"The Coffee Oasis made me able to live through that time."**

Eventually a spot opened up at Nelson House, the Coffee Oasis supportive housing for young women in Poulsbo, and Leta was able to have a place to live. Looking back on her life and where she has come from, Leta told us...

**"I'm so used to my life being destroyed. I got familiar with chaos. I've had no self-confidence, but this place has helped me grow so much. I'm so grateful that I moved here."**



# youth still need your consistent support



## BARRIERS & DANGERS FACING THE YOUTH WE SERVE

### trauma//addiction

**46% of youth experiencing homelessness were physically abused at their home.**<sup>2</sup> About 80% of homeless youth age 12-21 used drugs or alcohol as a means to self-medicate to deal with traumatic experiences and abuse.<sup>3</sup>

### mental health

**Over 40% of homeless teens struggle with depression.**<sup>4</sup> The rates of depression, conduct disorder, and PTSD were three times as high among runaway youth as among youth who had not run away.<sup>2</sup>

### human trafficking

More than **one third of homeless youth** engage in **survival sex** to get resources like food, shelter, or protection.<sup>2</sup>


### the housing crisis

In Washington State, a minimum wage earner (\$12/hr) would have to work **75 hrs/week** to afford a **1-bedroom apartment** at Fair Market Rent.<sup>1</sup>

#### SOURCES:

1. <https://reports.nlihc.org/poor/washington>
2. National Coalition for the Homeless, 1997
3. [www.dosomething.org](http://www.dosomething.org)
4. National Health Care for the Homeless Council (NHCHC)





"There was a time when no one was there for me, no one around to help me. The Coffee Oasis has been a really big family to me."

- Jessie

#### WHAT IS THE REAL HOPE CLUB?

The Real Hope Club is a group of people who are committed monthly givers. As a member, you will receive a welcome pack and regular updates on the ways you are providing for youth. You will be connected to a community of people who share the same passion as you. And most importantly, you will provide youth with the consistent care they need.



Join the Real Hope Club to ensure youth have a place to find **refuge, community, and housing**

[www.thecoffeeoasis.com/rhc](http://www.thecoffeeoasis.com/rhc)